

**FIRST ENGROSSMENT
with House Amendments
ENGROSSED SENATE BILL NO. 2355**

Introduced by

Senators Davison, Unruh

Representatives Carlson, Dosch

1 A BILL for an Act to create and enact a new section to chapter 15.1-13 of the North Dakota
2 Century Code, relating to the development of a satisfaction survey for the education standards
3 and practices board; to provide for a legislative management study; and to declare an
4 emergency.

5 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

6 **SECTION 1.** A new section to chapter 15.1-13 of the North Dakota Century Code is created
7 and enacted as follows:

8 **Satisfaction survey - Development - Utilization - Report to legislative management.**

- 9 1. a. The education standards and practices board shall contract with a private entity
10 for the development of an electronic survey instrument that the board shall utilize
11 at the conclusion of all interactions with individuals seeking information or
12 services from the board.
- 13 b. The survey instrument must include references to quality; timeliness; the
14 availability, courtesy, knowledge, and responsiveness of staff; the ease of
15 obtaining information or services; and the cost and value of the interaction.
- 16 c. The education standards and practices board shall begin to utilize the survey
17 instrument no later than June 1, 2015.
- 18 2. The education standards and practices board shall compile the responses and provide
19 regular reports regarding the results to an interim committee designated by the
20 legislative management, at the times and in the manner requested by the committee.
- 21 3. Any expenses incurred by the education standards and practices board in procuring
22 and utilizing the survey instrument are the responsibility of the board.

23 **SECTION 2. LEGISLATIVE MANAGEMENT STUDY - EDUCATION STANDARDS AND**
24 **PRACTICES BOARD - OTHER EDUCATIONAL SERVICE PROVIDERS.** During the 2015-16

1 interim, the legislative management shall consider studying the effectiveness and efficiency of
2 the education standards and practices board and other educational service providers, including
3 regional education associations, EduTech, the center for distance education, and the teacher
4 center network. The study shall examine organizational, structural, administrative, and
5 supervisory options for strengthening the role and function of the named entities an ensuring
6 the optimal provision of services to students, teachers, schools, and school districts throughout
7 the state. The legislative management shall report its findings and recommendations, together
8 with any legislation required to implement the recommendations, to the sixty-fifth legislative
9 assembly.

10 **SECTION 3. EMERGENCY.** This Act is declared to be an emergency measure.